

Notice of References Cited

Application/Control No.

09/699,495

Applicant(s)/Patent Under

Reexamination

GORIN ET AL.

Examiner

Joseph T Phan

Art Unit

2645

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*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-5,675,707	10-1997	Gorin et al.	704/257
	B	US-			
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	D	US-			
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	F	US-			
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	I	US-			
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	K	US-			
	L	US-			
	M	US-			

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NON-PATENT DOCUMENTS

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	U	Blattner, Meera; Dannenberg Roger. "Multimedia Interface Design", ACM Press, New York, New York, QA 76.76.H92M84 199
	V	Gorin et al, "Automated Call Routing" in a Telecommunications Network, 2 nd IEEE workshop on Interactive Voice Technology f Telecommunications Applications, Kyoto Research Park, Kyoto, Japan, Sept.26-27, 1994.
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.